

MAXIMIZING MACHINE HEALTH

When utilizing Ziegler's CVA options you have access to the following services:

- Machine Condition Monitoring & Fleet Reports
- Digital Access to SOS Results
- VisionLink Fleet Management Tool
- Access to Ziegler's Parts Drop Network
- Access To Ziegler's Technical Support Team
- Financing Options with Cat Commercial Account

The Ziegler Uptime Commitment is the most inclusive offering in the industry, including:

- A nightly shuttle system that runs 7,200+ miles to our 30+ locations and 170+ parts drop boxes.
- 120+ Parts associates waiting for your call to make sure you get the right part at the right time.
- No emergency order fees on Cat parts
- Access to 330 Field Service Technicians available 24/7, servicing every area of our territory.

MORE INFORMATION

For more information give us a call at 712.545.7161 or email us at zieglerleads@zieglercat.com.

SCAN TO LEARN MORE



ZIEGLER UPTIME COMMITMENT



**EVERY MINUTE MATTERS.
YOU DESERVE A PLAN TO
PROTECT THEM ALL.**



THE **MAXIMIZE-UPTIME** DEALER



ZIEGLERCAT.COM

ZIEGLER UPTIME COMMITMENT

Starting in 2026 Ziegler will be offering new commitments to customers with Customer Value Agreements (CVA). These offerings will bring you the best machine monitoring, parts access and service in the industry. To maximize your machine uptime this commitment ensures you get what you need, when you need it, or we pay for it.

NEW MACHINE CVA OPTIONS

Category	Value	Customer Performed CVA	Ziegler Performed CVA
Preventative Maintenance	Term	Compact 2yr / 2,000 hr Heavy 3yr / 3,000 hr	Compact 2yr / 2,000 hr Heavy 3yr / 3,000 hr
	Parts Kit Intervals	Compact - 500 hrs. / 1,000 hrs. Heavy - 500 hrs. / 1,000 hrs. / 1,500 hrs. / 2,000 hrs. / 2,500 hrs. / 3,000 hrs.	
	Include Fluids	Compact - Option to upgrade Heavy - Option to upgrade	Yes
	Included Labor	No	Yes
	Loaner *See T&Cs	50% off Rental Rates & Free Loaner on Compact Equipment	
	Annual TA at Ziegler Location *See T&Cs	Yes	Yes
	Annual Undercarriage Inspection	Yes	Yes
	Next Day Parts Guarantee *See T&Cs	Yes	Yes
	2 Day Service Guarantee for Common Service Repairs *See T&Cs	No	Yes
	First Time Fix Guarantee - *See T&Cs You only pay mileage on first trip	No	Yes
Component Repair & Replacement Support 10% Discount on Parts and Labor		No	Yes

EXISTING EQUIPMENT CVA OPTIONS

Category	Value	Customer Performed CVA	Ziegler Performed CVA
Preventative Maintenance	Term	1 yr / Unlimited	1 yr / Unlimited
	Parts Kit Intervals	Customizable	
	Include Fluids	Compact - Option to upgrade Heavy - Option to upgrade	Fluids Included
	Included Labor	No	Yes
	Loaner *See T&Cs	No	25% off Rental Rates
	Annual TA at Ziegler Location *See T&Cs	No	Yes
	Annual Undercarriage Inspection	Yes	Yes
	Next Day Parts Guarantee *See T&Cs	Yes	Yes
	2 Day Service Guarantee for Common Service Repairs *See T&Cs	No	Yes
	First Time Fix Guarantee - *See T&Cs You only pay mileage on first trip	No	Yes
Component Repair & Replacement Support 10% Discount on Parts and Labor		No	Yes

ANY NEW MACHINE PURCHASE IN 2026 INCLUDES:

- Ziegler Parts Commitment – If a customer part does not arrive the next day – a customer will be credited the value of the part up to \$1,000.*
- An annual TA inspection. This is an in-depth look into the overall health of your machine, completed by a certified Ziegler Technician.
- Free loaners on Compact Construction Equipment for the first 24 months.*
- Team of condition monitoring analysts proactively reviewing the health of your machine to prevent any unplanned downtime.
- Planned maintenance as our staff monitors, coordinates and ships your parts based on service interval.
- Cat® VisionLink® which allows owners to better manage their health and production through a dedicated machine management portal.
- 24/7 instant access and location through Cat PCC eCommerce platform.

ZIEGLER PERFORMED MAINTENANCE PLANS INCLUDE:

- Ziegler Services Commitment – this is a two-day repair guarantee. If Field Service does not have your machine up and running by the end of the second day, Ziegler will credit you \$1,000.*
- A First Time Fix guarantee. If Field Service cannot fix on the first trip, the rest of the mileage charge is on us.*
- With an active Ziegler Performed Maintenance Plan, you get an automatic 10% off parts and service on any component needing to be rebuilt.