

*Challenger*



# Ziegler Challenger® 1000 Tractor Uptime Assurance Program

At Ziegler Ag Equipment, your success is our top priority. We understand that you need a partner you can depend on, no matter what. The Ziegler Challenger 1000 Tractor Uptime Assurance Program is our promise to be there for you when it counts. We are proud to stand behind our equipment and service to deliver a solid, reliable tractor ready when you need it.

- On-farm one-on-one training.
- Free Preventive Maintenance Inspection.
- The parts you need, when you need them.
- Guaranteed field service support.
- Guaranteed machine availability.
- Machine returns, no questions asked.

***See other side for details. »***



WISCONSIN & MISSOURI



MINNESOTA & IOWA





# THE ZIEGLER TRACTOR UPTIME ASSURANCE PROGRAM

is dedicated to keeping you up and running with more productivity. We promise you one year of guaranteed uptime — here’s how:

<b>ON-FARM ONE-ON-ONE TRAINING.</b>	Before you put your machine into service, a tractor specialist will schedule a thorough on-farm training session covering machine operation and daily maintenance best practices, so you can learn the ins and outs of your new tractor.
<b>FREE PREVENTIVE MAINTENANCE INSPECTION.</b>	We will provide one free Preventive Maintenance Inspection (PMI) during your first year of ownership to make sure your machine is in top condition. Your free PMI can be performed on your farm before or after the season of your choice; all travel and transportation costs will be covered by Ziegler.
<b>THE PARTS YOU NEED, WHEN YOU NEED THEM.</b>	<p>Ziegler routinely fills 98.8 percent of orders directly from one of our 27 locations or within 24 hours. To cover the remaining 1.2 percent, we promise our parts will be delivered no later than 48 hours from the time you place your order — or we will provide them at no charge.<sup>1</sup></p> <p><i>Ziegler has a parts inventory and distribution system like no other agriculture equipment dealer around, including more than 149,000 separate ag line items in stock, 110+ parts drop locations, and a nightly shuttle delivery network that covers approximately 7,200 miles daily.</i></p>
<b>GUARANTEED FIELD SERVICE SUPPORT.</b>	<p>If your tractor goes down in the field during the first year of ownership, we will be there, guaranteed. A Field Service Technician will be on site within four hours<sup>2</sup> of your call to our Service Department, or we will pay 100 percent of the travel time, mileage, and labor expenses.</p> <p><i>Our highly trained Field Service Technicians are equipped with the latest diagnostics, tools, and technology so your repair gets done quickly and gets done right.</i></p>
<b>GUARANTEED MACHINE AVAILABILITY.</b>	If your tractor has a warrantable failure at any time during the standard warranty period and cannot be returned to operating condition within 24 hours of a technician’s assessment, we will deliver a comparable loaner machine to get you back in the field until yours is repaired. We will cover the loaner delivery fee and hourly usage fee; you simply need to perform normal maintenance and refuel it before returning it.
<b>MACHINE RETURNS, NO QUESTIONS ASKED.</b>	If you experience two separate warrantable down-machine events of 24+ hours in the first 12 months or 300 hours of operation, you have the right to return the tractor. You will only be charged an hourly rate <sup>3</sup> for the hours used and for any non-warranty maintenance and damage costs.

To be eligible for the Ziegler Tractor Uptime Assurance Program, machines must be purchased after January 1, 2018, and before January 1, 2019. The program begins the day of machine delivery.

<sup>1</sup> Guarantee applies to part(s) required to repair a machine-down condition during the normal warranty period. The guarantee is limited to the necessary quantity of parts to keep the machine operational. Customer must provide the machine serial number at the time of order. Parts packages over 150 pounds and any package dimension over 165 inches are excluded. Made-as-ordered and direct-ship parts from AGCO suppliers do not qualify. The 48-hour delivery window begins at time of order. Delivery is complete when the part(s) arrive at the Ziegler facility where the order was placed. If the part is ordered after 5 p.m. on weekdays, the time will begin at 8 a.m. the next business day (excluding holidays and weekends). A credit will be provided if the order is delivered after 48 hours; customer must submit credit request within 30 days of invoice. To submit a credit request, visit [www.zieglercat.com/TractorPartsGuarantee](http://www.zieglercat.com/TractorPartsGuarantee).

<sup>2</sup> Some areas excluded. Contact your Ziegler Sales Representative for more information. The only repairs covered by the Ziegler Tractor Uptime Assurance Program are those related to a defect in material and/or workmanship.

<sup>3</sup> Hourly tractor rental rates are calculated using \$0.24 per tractor horsepower per hour.